



DOOR STEP BANKING SERVICES-SENIOR CIIZENS ABOVE 70 YRS AND DIFFERNTLY ABLED PERSON

APPLICABILITY

- ❖ To All Branches

ELIGIBLE CUSTOMERS

- ❖ Senior Citizen of more than 70 years of age
- ❖ Differently abled person (having medically certified chronic illness or disability)

SERVICES OFFERED

- ❖ Pick up of cash and instrument against receipt
- ❖ Delivery of cash against withdrawal from account
- ❖ Delivery of Demand Drafts
- ❖ Submission of Know Your Customer (KYC) documents and life certificate at the premises/ residence of such customers
- ❖ Form No. 15H
- ❖ Other Basic Bank service e. g. Delivery of cheque book

SERVICE CHARGES APPLICABLE

Sr No.	Services rendered by the Bank	Terms and conditions	Service Charge w.e.f. 01/08/2021 (Credit Monitoring Dept Circular no 2751 dated 28/07/2021)
1	Pick up of cash and instrument against receipt	Radius of 3 KM area from the Home Branch	Rs 75/- per occasion + GST
2	Delivery of cash against withdrawal from account	Radius from 3 KM area of the Home Branch	Rs 75/- per occasion + GST
3	Delivery of Demand Drafts,	Radius from 3 KM area of the Home Branch	Rs 75/- per occasion + GST + DD issuance charges.
4	Submission of Know Your Customer (KYC) documents and life certificate at the premises/ residence of such customers, form no 15H	Radius from 3 KM area of the Home Branch	Rs 75/- per occasion
5	Other Basic Bank Charges e. g. delivery of cheque book	Radius from 3 KM area of the Home Branch	Rs 75/- per occasion + GST + Service charges (if any)